RECORDING RESTRICTIVE PRACTICE USAGE QUICK INFORMATION GUIDE

Reporting periods

Restrictive Practice Usage recording and authorisation must be done by the second Friday of the calendar month immediately following the month of usage.

How to report your restrictive practice usage data to Disability Services

Online Data Collection (ODC): https://odc.disability.qld.gov.au

Information and reference materials			
ODC Resources page:	https://odc.disability.qld.gov.au/main_index.aspx		
Restrictive Practice Usage Resources Online:	 ODC related documentation Restrictive Practice Collection using ODC – Quick Reference Guide Restrictive Practice Authorisation Guide Restrictive Practice Factsheets 		

Help available

Enquiries are best directed to the restrictive practice enquiries mailbox. Centre of Excellence staff:

- a. Provide specialist support for all restrictive practice usage recording and processes; and
- b. Provide restrictive practice usage ODC recording training.

Assistance with urgent matters is available from the Centre of Excellence on 1800 902 006*.

Email: enquiries_DSA_RP@communities.qld.gov.a			ov.au	
	Brisbane	Morde Thomas	07 3895 3081	
Regional Data Support Officers are available to: a. Set up of new agency users in ODC, where requested and remove users as they leave;	Central Queensland	Jamie MacMaster	07 4938 6893	
	North Coast	Chris Hemingway	07 5431 2247	
	North Queensland	Provider Reporting team	07 3227 8163	
 b. Assist users with ODC log in issues; and 	Far North Queensland	Chris Hemingway	07 5431 2247	
c. Assign users to restrictive practice usage providers in ODC.	South East	Karla Keough	07 3884 7487	
	South West	Zoie Andrews	07 4616 1795	
* Calls from mobile phones are charged at applicable rates.				